

5 January 2010

Telephone 028 9024 2131
Fax 028 9032 1087
Website www.willis.com

Direct Line 028 9089 1806
Mobile No. 07900 575292
E-mail dobsons@willis.com

TO WHOM IT MAY CONCERN

Dear Sir/Madam,

**Our Clients: Robinson Cleaning & Support Services Limited and
David Robinson t/as Robinson Cleaning & Support Services (Ireland)
Waveney Laundry Ltd**

We act as Insurance Brokers to the above and would confirm the following details in respect of the Insurance we arrange on their behalf. We are writing this letter as a courtesy to our client. We accept no duty of care or responsibility to you or any third party in whole or in part for its content, and any and all liability to you or any third party, howsoever arising, is hereby excluded:-

Business Description

Cleaning Contractor (including Ground Maintenance/Window Cleaning) in respect of Office and Commercial Premises, Retailers and Suppliers of Hygiene Products & Dust Control Mats and the like, Providers of Facility Services, Providers of Outdoor Services including Gritting Services, Property Owners, Laundry Owners and Operators, and Providers of Security Services.

Launderers, Dry Cleaners, Supply and Installation of Hygiene Products, Supply of Workwear, Linen Products and the like, Mat Supply and Rental and Property Owners.

Employers' Liability

Insurer: Chartis Insurance UK Ltd

Policy Number: 21605224

Period of Insurance: 31 December 2009 – 30 December 2010

Limit of Indemnity: £10,000,000 any one event or series of events arising out of one occurrence inclusive of costs and expenses

Cover: Legal Liability at Law for damages in respect of bodily injury, including death, illness and disease, sustained by any employee, including labour only sub-contractors, self employed persons and

Willis Limited
78/86 Dublin Road
BELFAST
BT2 7BY

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persons hired or borrowed by the insured during the period of insurance and in connection with their business activities as above.

Policy Conditions: Indemnity to Principal Clause
Contractual Liability
£5,000,000 inner limit with respect to Terrorism claims

Public/Products Liability

Insurer: Chartis Insurance UK Ltd

Policy Number: 21605224

Period of Insurance: 31 December 2009 – 30 December 2010

Limit of Indemnity: Public Liability £10,000,000 any one occurrence
Products Liability £10,000,000 any one period of insurance

Cover: Legal Liability for injury to or damage to the property of Third Parties arising out of Clients business

Conditions: Indemnity to Principal Clause
Contractual Liability – but only that liability which would have attached in the absence of any contract

Excess: £500 each and every loss in respect of Third Party Property Damage

Motor Fleet

Insurer: Chartis Insurance UK Ltd

Policy Number: 21603012

Period of Insurance: 4 February 2009 – 3 February 2010

Cover: Comprehensive including Occasional Business Use & Uninsured Loss Recovery.

Drivers: Any authorised licenced driver, driving with the permission of the Policyholder.

Excess: £250 Accidental Damage Fire and Theft
£100 Windscreen

£Nil Young/Inexperienced Driver

Conditions: Excludes claims for Theft of Vehicles which are left unattended and unlocked and/or with ignition keys not removed.

Third Party Property Damage Limits:

- a) £20,000,000 Private Cars
- b) £10,000,000 Commercial Vehicles
- c) £ 1,000,000 Carriage of Hazardous Goods

Cover is subject to the Terms, Conditions, Exceptions and Warranties of each of the individual Standard Policy Wordings, Schedules and Endorsements.

Yours faithfully
For and on behalf of Willis Limited



Sean Dobson ACII
Divisional Director